

Pet Spa USA
4743 NW 72nd Avenue
Miami, FL 33166

Andres Diaz,

It has been a few months since we installed the Pet Spa Cabin at our store. Since installation, we have built a solid customer base, 10+ washes per day. Your company's dedication to a quality product shows in the day to day performance of the Cabin, which has been superb. Our customers rave about the convenience and quality of the wash performed by the Pet Spa (It has surpassed my expectations). I appreciate the excellent service we receive from your staff, including product support.

Thanks again, we will definitely be purchasing more cabins in the near future. I certainly recommend the Pet Spa Cabin to anyone who owns a pet store or grooming facility.

Sincerely,

A handwritten signature in blue ink that reads "Marcelo Lalau". The signature is fluid and cursive, with a long horizontal stroke at the end.

Marcelo Lalau
President
Bubbles Pet Spa

cc: File